



## Price List – Max Fibre Products

This Price List will be effective from 17-01-2024

This Price applies only to Max Fibre Products. Future Max Fibre products and services will be updated here.

### Max Fibre Products

MAX 150 £27.99 per month – 150Mbps download / 75Mbps upload  
MAX 300 £29.99 per month – 300Mbps download / 100Mbps upload  
MAX 600 £34.99 per month – 600Mbps download / 250Mbps upload  
MAX 900 £39.99 per month – 900Mbps download / 450Mb upload

### Connect Full Home Wi-Fi

Up to 4 Router Mesh System, subject to survey - £10.00 per month

### Non-fixed charges you may need to pay during or at the end of your contract

Cancelled installation more than 48 hours before appointment	£0.00
Cancelled installation less than 48 hours before appointment	£150.00
Missed installation appointment	£150.00
Cancelled engineer visit more than 48 hours before appointment	£0.00
Cancelled engineer visit less than 48 hours before appointment	£150.00
Missed engineer visit appointment	£150.00
Non-essential call out charge	£100.00
Removal of our equipment after your contract ends	£150.00
Paper billing	£1.99 per month
Unreturned Max Fibre routers	£69.00 per router
Replacement router handling fee (non-accidental damage)	£14.99
Connect Full Home Wi-Fi survey	Free
Late payment charge	£20 for each missed payment

### Early termination charges

If you terminate your contract prior to the expiry of the contract minimum period, you will have to pay an early termination charge, which is calculated as 70% of your remaining monthly contract charges. An example of this, including the broadband products listed above, is provided below.

£27.99 plan - £19.59 charge for each month remaining of the contract  
£29.99 plan - £20.99 charge for each month remaining of the contract  
£34.99 plan - £24.49 charge for each month remaining of the contract  
£39.99 plan - £27.99 charge for each month remaining of the contract

(This may be different if you have an introductory rate for your chosen package. This will still be charged as 70% of the introductory rate for each remaining month the rate applies, reverting to the above rates following the end of this period)



### Example

Recurring monthly charge: £21.99

Number of remaining months of contract minimum period: 6

Early termination charge = £92.36 (70% of £21.99 multiplied by 6)

### Moving home charges

24-month contract

0 – 12 months into contract

£50 install charge

18 months plus - no charge

18-month contract

0 – 12 months into contract

£50 install charge

12 months plus - no charge

12-month contract

0 – 8 months into contract

£50 install charge

8 months plus - no charge